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Media contact: Dede Brownlee
239.860.6368



VoIPTrainer Launches New Training Product for Wireless Phones

NAPLES, Florida – 4What Interactive announced today it has launched a new product for its VoIPTrainer product line that provides end user training for the 7925 and 7921 wireless phones.

“The new 7925 training is an exact replica of the actual wireless phone,” says Michael Schini, Director of Business Development for the VoIPTrainer. “It really helps end users understand the full features and functionality of the phone by watching the intuitive multimedia program. The VoIPTrainer is what we like to call ‘interactive documentation,’ and one of the greatest benefits is that it can not only be used for initial training, but also as an on-going support and reference tool which ultimately reduces IT support costs.”

VoIPTrainer gives phone users instant access to on-demand training to help them fully utilize their Cisco IP phone features, covering the basic to advanced features such as how to access voicemail features, handling multiple calls, using the corporate directory, transferring calls, conference calling, parking and retrieving calls and other features.

Schini goes on to say that, “Another benefit to end users is that the VoIPTrainer can be customized to match the company’s exact phone environment. For example, we can turn features off if a company is not using them, we can match their voicemail prompts and we can even create custom training based on a company’s specific needs. We have the ability to create and deliver a customized solution to meet the exact needs of any-size organization.”

Organizations using VoIPTrainer significantly reduce training costs, enhance productivity, address the specific needs of all users within an organization and increase return on investment. Worldwide, more than a half a million Cisco IP Phone users from Fortune 500 companies, to small- and medium-sized businesses, have used VoIPTrainer.

VoIPTrainer is available for Cisco’s 7905/06/11/12, 7940/60, 7941/61, 7942/62, 7945/65, 7914 expansion unit and 7970/71/75 IP phones; 7920, 7921 and 7925 wireless; Communications Manager; Unity Voicemail; Attendant Console; Unified Contact Center for CTI-OS or CAD, both Agent and Supervisor Desktop. The VoIPTrainer can be customized to match a company’s exact phone environment. Multi-lingual modules are also available. VoIPTrainer can be purchased through select Cisco-authorized resellers.

About 4What Interactive

4what Interactive, a Cisco Technology Partner and a member of the official Cisco IP Telecommunications User Group (CIPTUG), is a multi-media communications firm that specializes in innovative marketing and training solutions. The VoIPTrainer is an interactive training and support solution designed specifically for end users of IP Telephony. For more information, contact Michael Schini at 1-888-464-9428, ext. 105 or email mschini@4what.com. For an online demo, visit www.voiptrainer.com.